

Conditions of Sale for Supply only

PAYMENTS

The first payment deposit of £5000.00 for your kitchen may be paid by bank transfer, debit card or credit card (credit or debit card payments may not exceed £5,000.00) – All subsequent payments must be paid by bank transfer. The total deposit for your kitchen is 50% of the total sales value, £5,000.00 of which may be placed as a (non-refundable) holding deposit in order to release our plans, designs and pictures. On receipt of this payment, the total sales value of your order will be fixed for 180 days. The final 50% balance of your order is due 14 days before delivery of the furniture to your delivery address. If this payment is not received within the time frames set out in this document, it will result in the cancellation of all delivery and fitting dates, and you will subsequently forfeit the associated costs. Furthermore, cancellation of delivery and fitting dates within 6 weeks of delivery of furniture to site will incur additional charges including, but not limited to fitting, delivery, and storage costs.

DESIGN SIGN-OFF

The room dimensions issued for the design of the furniture being supplied remain the responsibility of the client, any amendments to the design after final sign off will be chargeable. You will be required to sign off the design before we can place your order with our production team.

DELIVERY

You will be notified by our logistical team in advance to confirm that you're ready to accept the delivery of your new kitchen. Our delivery team will load out the kitchen for you into your designated room or space.

STORAGE FEES

If we are unable to deliver on the pre agreed date, we will place your kitchen into storage and arrange for a revised delivery. **Note:** Any associated costs for aborted deliveries and storage will be chargeable and must be paid in full prior to the re-delivery of your furniture.

SIGN OFF AND INSPECTION OF GOODS

You will be required to sign for the delivery on the day. Any damages or missing items must be recorded back to McEvoy & Rowley within 72 hours from date of delivery. (Please send any photographs of delivery damage to our customer service department via text or WhatsApp to 07418 606006). Any items not reported within this time frame will be chargeable.

McEVOY & ROWLEY

EST. 1967

PRODUCT GUARANTEE TERMS AND CONDITIONS

Your new kitchen comes with the following warranties:

Carcasses: Your McEvoy & Rowley carcasses are Guaranteed against issues arising from defects in the manufacturing process or defects in raw materials for 25 years.

Doors: Your McEvoy & Rowley Doors and decor panels are guaranteed against issues arising from defects in the manufacturing process or defects in raw materials for 5 years.

Worktops: Your worktops are Guaranteed against issues arising from defects in the manufacturing process or defects in raw materials for 12 months for laminated tops, 25 years for Quartz or stone.

Appliances: Appliance warranties are, as per appliance providers terms & conditions. (See appliance operations manual)

Lighting: Your McEvoy & Rowley lighting is Guaranteed against issues arising from defects in the manufacturing process or defects in raw materials for 2 years.

Mechanism's & Inserts: All McEvoy & Rowley Mechanism or inserts guaranteed against issues arising from defects in the manufacturing process or defects in raw materials for 5 years.

All installations work has a 24-month defects liability period, this will include any issues arising due to any poor or incorrect installations on all services provided by McEvoy & Rowley.

In addition, our Guarantees do NOT cover the following items listed below:

- Damages or repairs required as a direct or indirect result of, wilful damage, negligence, accidental damage, or misuse of product.
- Damages caused as a result of fair wear & tear.
- Damages caused or contributed to by, pets, insects, or other animals.

Any exchanged or replacement products will also be guaranteed on the terms of this guarantee for the unexpired portion of the guarantee period only and are subject to these terms and conditions. Your statutory rights are not affected.

Thank you for your order from everyone at McEvoy & Rowley.

I confirm that I have read and accept the above Conditions of Sale.

Date _____

Print _____

Signed _____